AccessLine Voice Services
from Telanetix

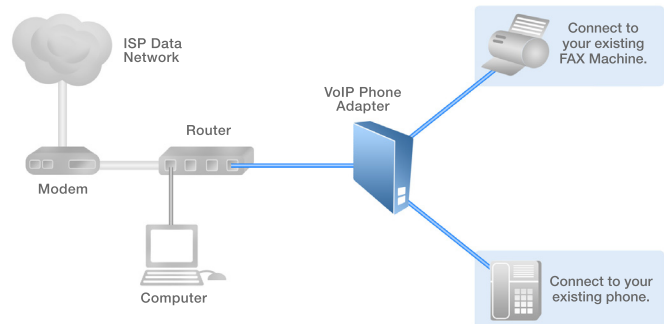# Home Office Phone Service
- For the Business Home Worker

QUICK INSTALLATION GUIDE

OVERVIEW

AccessLine Home Office phone service has been specifically designed for the needs of the enterprise home worker. Setup of your new phone and optional fax line will only take a few minutes and will use your existing router, phone and fax machine. The phone service uses a VoIP Phone Adapter to connect your phone and fax machine to your existing router. Calls to and from your new phone service will be routed over the Internet, so it is important that your broadband Internet connection is working at all times.

BEFORE YOU BEGIN

When selecting the location for the VoIP Phone Adapter please consider the following:

You will need to connect the VoIP Phone Adapter to your existing router or modem/router, phone and fax machine so make sure to place the VoIP Phone Adapter in close proximity to your phone, fax machine and router.

YOUR NEW PHONE NUMBERS

Your VoIP Phone Adapter has two phone lines, one for your phone and one for your fax machine. You will receive an email from AccessLine with your new phone numbers.

PARTS CHECK

Linksys VoIP Phone Adapter

Ethernet Cable

Power Adapter

Plug-end

GETTING HELP

If you have any questions regarding your AccessLine Home Office Phone Service, please contact:

AccessLine Customer Care
877-757-2607

INSTALLING THE VoIP ADAPTER

1. Plugging in Your Phone
Using your existing phone and phone cord, plug the phone cord from the phone into the port "PHONE 1" on the back of the VoIP Phone Adapter.

NOTE: The VoIP Phone Adapter only works with analog phones. Analog phones are the most common types of phones and will plug into any standard telephone jack. The VoIP Phone Adapter does not work with IP or VoIP phones.

2. Connecting Your Fax Machine
Using your existing fax machine and fax cord, plug the phone cord from the fax machine into the "PHONE 2" port on the back of the adapter.

For best performance with Home Office Phone Service:
• If your fax machine has an "ECM" ("Error Correction Mode) feature, please disable this function,
• Check your fax machine's speed (sometimes called "Baud Rate"), and set it to 9600 or lowest possible speed.

3. Connecting Your Ethernet Cable
Connect the included Ethernet network cable to the "INTERNET" port of the Phone Adapter. Connect the other end to a free Ethernet port on your router or modem/router.

4. Connecting Power
Slide the plug-end into the power adapter. Then connect the power adapter to the "POWER" port on the back panel of the Phone Adapter. Connect the other end to a standard electrical outlet.

When the LED lights on the Phone Adapter are solidly lit green, you may make and receive phone calls.