

Home Office Phone Service

- For the Business Home Worker

Home Office Phone Service Overview



VoIP Phone Lines: 1 (standard)
FAX Phone Lines: 1 (optional)

Network Features

- Supports one single-line phone
- Support one fax machine (optional)
- Local Number Portability
- Directory Listing
- Inbound Calling Party Number (standard)
- Inbound Calling Party Name (optional)
- 911

Call Features

- Supports one single-line phone
- Call Waiting
- Call Hold
- Call Transfer
- 3-way Conferencing
- Call Forward on busy
- Call Forward on no answer
- Call Forward all

Performance Features

- Supports one single-line phone
- Adaptive jitter buffer
- DTMF Relay
- Echo cancellation
- Voice Activity Detection (VAD)

Easy 2 Step Setup

1. Connecting the VoIP Phone Adapter

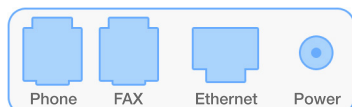
- Plug the power cord into the gateway;
- Plug the blue wire into a free port on your router;
- Plug the other end of the blue wire into the "Ethernet" port on the back of the gateway
- Turn the power on the base unit (located at the bottom)

2a. Connecting Your Phone

- Use your existing phone cord to plug your phone into the "phone 1" port

2b. Connecting Your Fax Machine

- Use your existing fax cord to plug your fax machine into the "phone 2" port



Voice Plans

1,500 Minute Plan \$24.99

Unlimited Local and Long Distance Calling Plan \$29.99

Fax Plan

Unlimited Local and Long Distance Fax Plan \$14.99

AccessLine's Home Office Phone Service has been specifically designed for the needs of the enterprise home worker. AccessLine Home Office Phone Service provides one Business Quality phone line (with call waiting) and one optional fax line and a full suite of features you control through a personal website. AccessLine Home Office Phone Service comes with all the required equipment ready to use, there is no other equipment to buy and the system uses your existing broadband Internet connection for your phone and optional fax line. Use your existing router, analog phone and fax machine. Once you receive our service package the service can be setup within minutes.

The Business-Class Features You Need

No other phone service comes with a complete suite of business-class communications features.

- ✓ **Fax** - Choose to purchase a fax line for your fax machine or use the built-in virtual fax service which allows people to send faxes to your home office phone number (one number for voice and fax!). Faxes are stored online and an email is sent to you so you can view the fax as a PDF.
- ✓ **Conference Calling** - Your Home Office Phone number has a built in, fully-featured conference bridge. Participants call your Home Office Phone number at the time of the conference call and are prompted to join the conference. Host up to a 25 person conference call.
- ✓ **Call Forwarding** - Your Home Office Phone number can deliver calls to you anywhere, on any phone. If you don't want to be disturbed, send calls straight to voicemail or if you are away from the office automatically send calls to your cell phone. You can also choose to ring multiple phones in a specific order or all at the same time to ensure you never miss a call.
- ✓ **Voicemail** - Access your voicemail messages from any phone or via the web. Easily forward voicemail messages to anyone in the company regardless of their location.
- ✓ **Call Screening** - Choose to only accept calls of an urgent nature or listen to the name of the person calling before choosing to take the call.

Quick and Easy Installation

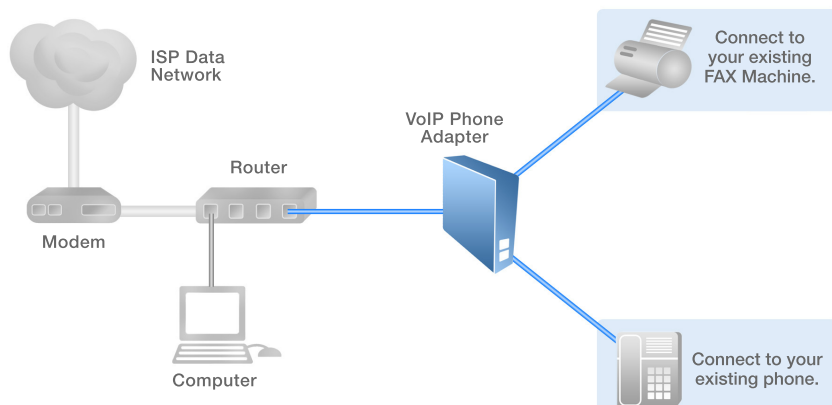
Once you've received the VoIP Phone Adapter in the mail, simply plug the Phone Adapter into your existing router and plug your existing analog phone into the gateway. That's it. Installation takes under 5 minutes. If you've also ordered a fax line, just plug your fax machine into the Phone Adapter. The system comes preconfigured and is ready to make and receive phone calls and faxes as soon as it's set up.

Do you already have AccessLine SmartNumber Service?

When purchasing Home Office Phone Service from AccessLine, not only do you get unbeatable prices on phone and fax lines, but you get all of the features you use everyday. It's like having your SmartNumber service for FREE. Phone line service starts at \$24.99/mo and Fax line service is only \$14.99/ mo and comes with unlimited local and long distance usage.

Configuration

The Home Office Phone Service uses the Internet and the AccessLine Network to receive and deliver your phone calls and faxes. Setup just takes a few minutes and only requires you to plug your existing phone and fax machine into the included VoIP phone adapter and the VoIP phone adapter into your existing router. Within minutes you are making and receiving phone calls.



Home Office Phone Service Pricing Schedule



Service Pricing			Monthly Recurring Charge
<p>Exclusive Offer for Current AccessLine Customers: Home Office Phone Service includes Follow Me Number & Functionality <i>FREE</i></p>			
Voice Service Plans			
<p>1,500 Minute Plan (Unlimited Local, 1,500 minutes per month Long Distance; Monthly Long Distance Usage beyond 1,500 minutes will be charged at \$0.016 per minute for domestic Long Distance*)</p>			
<p>\$24.99 per line, includes Call Waiting, Call Hold, Call Transfer, 3 way Conferencing, Call forward on Busy, Call Forward on No Answer, Inbound Caller ID (CLI Number)</p>			\$24.99
<p>or</p>			
<p>Unlimited Plan (Unlimited Local & Long Distance* per month)</p>			
<p>\$29.99 per line, includes Call Waiting, Call Hold, Call Transfer, 3 way Conferencing, Call forward on Busy, Call Forward on No Answer, Inbound Caller ID (CLI Number)</p>			\$29.99
<p>One Time Configuration & Activation Fee for all Plans: \$34.95 Limited Time Only for HP employees: WAIVED</p>			
<p>One Time Equipment Fee for each Voice Plan: \$44.95</p>			
Fax Service Plan (optional)			
<p>Unlimited Plan (Unlimited Local & Long Distance* per month)</p>			\$14.99
Other Options			
<p>Porting of a Local Number - "LNP" (this Option requires a \$9 activation fee)</p>			NA
<p><small>* To Domestic US (all 50 States) only. Some restrictions apply. See Terms & Conditions available at http://www.accessline.com/hpHomeOffice Relocating will require automatic Setup Fee of \$34.95. Equipment is warranted for 1 year, during which any defective equipment will be replaced free of charge once defective equipment is returned</small></p>			
Usage Pricing (Add-ons to Above pricing)			
Inbound Toll Free Usage (from Domestic US 48)*	\$/min	0.0259	
Inbound Toll Free Usage (from AK/HI/PR/USVI)*	\$/min	0.1900	
Inbound Toll Free Usage from CAN*	\$/min	0.0800	
Outbound International*	\$/min	Avail. On request	
Conference Calling Usage	\$/min	0.0360	
Payphone Surcharge	\$/call	0.6500	
Directory Assistance Call	\$/call	1.2500	
Other Traffic Premium*^	\$/min	2.5000	
<p><small>* Billed in one minute increments ^ Includes any international and non-US North America Dial Plan (NADP) call rates not specifically itemized in our international rate sheet found at www.accessline.com Outbound Interstate Long Distance price includes usage to Alaska and Hawaii provided that the traffic to those destinations does not exceed 1% of the total Outbound Long Distance traffic offered, otherwise, traffic to those locations will be subject to the Other Traffic Premium.</small></p>			